

THE BONE ROOM

1569 Solano Ave. Berkeley CA 94707, 510.526.5252

http://www.boneroom.com, evolve@boneroom.com

QUANTITY	ITEM DESCRIPTION	PRICE	TOTAL
Base Shipping Charges			
UP TO \$25.00	\$5.00	Subtotal	
\$25.01 - \$75.00	\$7.50	(CA only) 8.75% Tax	
\$75.01 - \$150.00	10%	Shipping / Handling	
\$150.01 - \$400.00	7.5%	Express Charges	
\$401.00 AND UP	6.5%	TOTAL	
Express Charges			
Next Day	\$10.00		
2nd Day Air	\$7.50		
3 Day Ground	5.00		
Special Notes			
<ul style="list-style-type: none"> • Shipments to HI or AK must use 2nd Day or Next Day. • UPS cannot deliver to PO Boxes or APO addresses. • These charges are for domestic shipments only. 			

Ship To: Name _____

Company _____

Street Address _____

City _____ State _____ Zip _____

Phone: _____ E-mail _____

Payment: *circle payment method* Visa Mastercard Check Money Order

Card Number _____

Expires _____ CVV Code (3 digits in signature panel) _____

Signature: _____

Credit Card Billing Address (if different from shipping address): _____

Make checks and money orders out to "The Bone Room"
Mail Completed Order Form and Payment to:
 The Bone Room, 1569 Solano Ave. Berkeley, CA 94707

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General Order Information

PAYMENT The Bone Room accepts payment for domestic orders via personal checks, money order, Visa or Mastercard. Personal checks may delay your shipment an additional 10 days. International orders may be paid for by money order, PayPal, or wire transfer. Institutional purchase orders will be accepted on a 30 day net basis.

SHIPPING Unless otherwise arranged, U.S. Domestic Shipments are sent via UPS Ground Service. UPS 3-Day Select, 2-Day Air, and Next Day Air are available for an additional charge. All UPS packages are insured. UPS does not deliver to PO Boxes or APO addresses. If the shipping address supplied is not UPS-deliverable, merchandise will be sent via US Postal Service. US Postal Service shipments are generally not trackable, nor are they insured. We ship packages Tuesday through Saturday. Orders received on weekends or Mondays will ship the following Tuesday. Saturdays and Sundays do not count in calculating shipping times. For example: A Next Day package sent Thursday will arrive on Friday, but a Next Day package sent on Friday will arrive on Monday. Shipments billed to the consignee's own shipping account will be charged a small packing and handling fee.

RETURN POLICY Merchandise cannot typically be returned, so choose carefully. We try to fully describe our merchandise to minimize the need for returns. However, if a miscommunication or other extenuating circumstance results in an item arriving not as described, we will try and replace it with a suitable specimen. If one is unavailable, we will provide a full refund or store credit. This is at our discretion. If you only need an item for a short time or for a specific, non-destructive purpose, consider our leasing option.

LEASING Many items can be rented on a weekly basis at a fraction of the selling price. For rental rates and policies, please view our Rental Information sheet.. This can be found at <http://www.boneroom.com/order/leasing.pdf>.

GIFT CERTIFICATES Can't decide what to give them? Bone Room gift certificates can be purchased for any amount.

Additional Information for International Orders

ITEM RESTRICTIONS The Bone Room follows California State Law, U.S. Federal Law, and International Treaties regarding the possession and sale of our merchandise. However, be advised that foreign localities may have additional restrictions on some material. It is the customer's responsibility to be aware of their own local laws. Materials seized due to conflict with foreign law are not eligible for refunds or replacement. If you are uncertain about the legality of an item you wish to purchase, please contact your local legal authorities

INTERNATIONAL SHIPPING We ship internationally using both the U.S. Postal service and UPS. Shipping and handling charges cannot be accurately assessed until we know the contents of your order and the actual shipping address. We will recommend a shipping solution based on the size and value of your order. All international shipment require an external invoice disclosing the true value and nature of the items being shipped. We cannot accommodate orders that request otherwise.

MISCELLANEOUS FEES Shipping and Handling fees charged by The Bone Room cover the following: handling, packing, actual postage, and insurance (when applicable). Total fees may be higher than actual postage. This reflects a small handling charge, as well as the estimated nature of our shipping quotes. We estimate package size and weight to the best of our abilities prior to processing your order, but actual size and weight may deviate from our estimate.

Shipping and Handling fees charged by The Bone Room do not cover: custom fees, import duties, VATs, or any other fees levied by the country of destination. These fees are the responsibility of the recipient. We cannot estimate these fees, nor do all countries charge them. Please contact your local post office or customs authority concerning these fees.

UNEXPECTED DELAYS International shipments may be delayed by random customs inspections or other circumstances beyond our control. Please be patient and allow extra time for delivery of international orders.

Talk to us!

We encourage you to call 510-526-5252 and discuss your potential order with us. This allows us to help you select the proper specimen and describe any individual variations that may affect your purchasing decision. And of course nothing substitutes for seeing the real thing. Feel free to visit our retail store and pick out the item that's right for you.